

PROJECT REPORT ON
A BRIEF STUDY ON SBI SINDAGI BRANCH

*Project report submitted to Ranichennamma university in partial fulfillment for the
award of the degree of Bachelor of Commerce*



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DECLARATION

I declare that the project report entitled "A Brief Study on SBI Sindagi Branch" submitted by me for the award of the degree of **Bachelor of Commerce** of Rani chennamma University is my own work. The project report has not been submitted for any other degree of this university or any other university.

CERTIFICATE

We recommend that this project report be placed before the examiners for evaluation.

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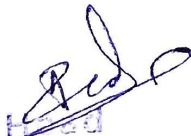
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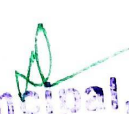
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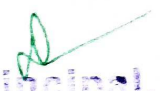

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QUESTIONNAIRE:

1. How do you provide customer job satisfaction?
2. Are you aware of products and services provided by SBI?
3. Do you think bank caters all your banking needs?
4. Are you aware of product and services provided by SBI?
5. Have you ever visited bank branches after using our online banking?
6. Please select the reason applicable why consumer are selecting online banking
7. What do u feel about likers scale service quality of your bank?
8. On which bank do you depend for your regular transaction?
9. Which of the following facilities have given more important in your bank?
10. Which online features do you regularly uses please select all that apply?

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